



Cloud Computing and the RAD Lab

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Reliable Adaptive Distributed Systems Lab



(with lots of help from Armando Fox
and a cast of 1000s)

- What is Cloud Computing?
- Software as a Service / Cloud Computing in Education at UC Berkeley
- UC Berkeley RAD Lab Research Program in Cloud Computing
- Q&A

Clod computing





“Cloud computing is nothing (new)”

“...we’ve redefined Cloud Computing to include everything that we already do... I don’t understand what we would do differently ... other than change the wording of some of our ads.”

Larry Ellison, CEO, Oracle (Wall Street Journal, Sept. 26, 2008)



Above the Clouds: A Berkeley View of Cloud Computing

abovetheclouds.cs.berkeley.edu

- 2/09 White paper by RAD Lab PI's and students
 - Shorter version: "A View of Cloud Computing," *Communications of the ACM*, April 2010
 - Clarify terminology around Cloud Computing
 - Quantify comparison with conventional computing
 - Identify Cloud Computing challenges & opportunities
 - 50,000 downloads of paper!
- Why can we offer new perspective?
 - Strong engagement with industry
 - Using cloud computing in research, teaching since 2008
- Goal: stimulate discussion on *what's really new* ⁵

Utility Computing Arrives

- Amazon Elastic Compute Cloud (EC2)
- “Compute unit” rental: \$0.08-0.64/hr.
 - 1 CU \approx 1.0-1.2 GHz 2007 AMD Opteron/Xeon core

| “Instances” | Platform | Cores | Memory | Disk |
|----------------------|----------|-------|---------|----------------------|
| Small - \$0.08 / hr | 32-bit | 1 | 1.7 GB | 160 GB |
| Large - \$0.32 / hr | 64-bit | 4 | 7.5 GB | 850 GB – 2 spindles |
| XLarge - \$0.64 / hr | 64-bit | 8 | 15.0 GB | 1690 GB – 3 spindles |

- No up-front cost, no contract, no minimum
- Billing rounded to nearest hour; pay-as-you-go storage also available
- A new paradigm (!) for deploying services?

What is it? What's new?

- Old idea: Software as a Service (SaaS)
 - Basic idea predates MULTICS (timesharing in 1960s)
 - Software hosted in the infrastructure vs. installed on local servers or desktops; dumb (but brawny) terminals
 - Recently: “[HW, Infrastructure, Platform] as a service” ??
HaaS, IaaS, PaaS poorly defined, so we avoid
- **New:** pay-as-you-go *utility computing*
 - Illusion of infinite resources on demand
 - Fine-grained billing: release == don't pay
 - Earlier examples: Sun, Intel Computing Services—longer commitment, more \$\$\$/hour, no storage
 - *Public (utility) vs. private* clouds

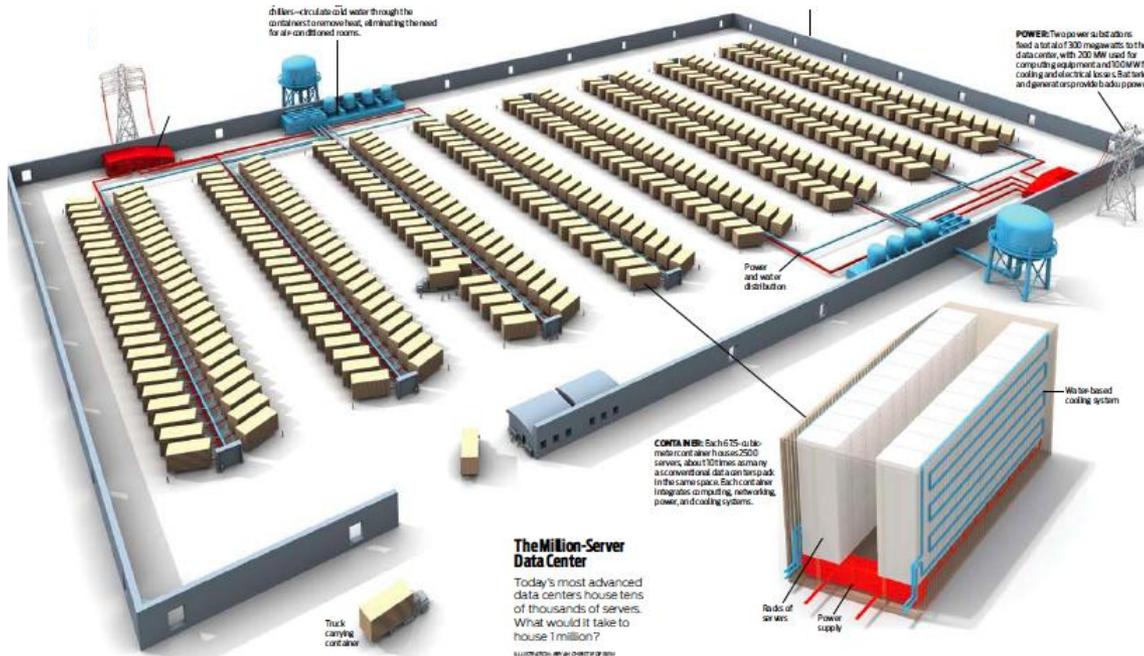
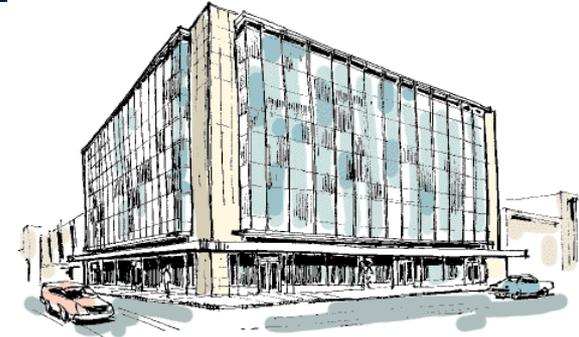
Why Now (not then)?

- “**The Web Space Race**”: Build-out of extremely large datacenters (10,000’s of **commodity** PCs)
 - Build-out driven by growth in demand (more users)
 - => Infrastructure software: e.g., Google File System
 - => Operational expertise: failover, DDoS, firewalls...
 - Discovered economy of scale: 5-7x cheaper than provisioning a medium-sized (100’s machines) facility
- More pervasive broadband Internet
- Commoditization of HW & SW
 - Fast Virtualization
 - Standardized software stacks



Datacenter is the new Server

Utility computing: enabling innovation in new services without first building & capitalizing a large company.



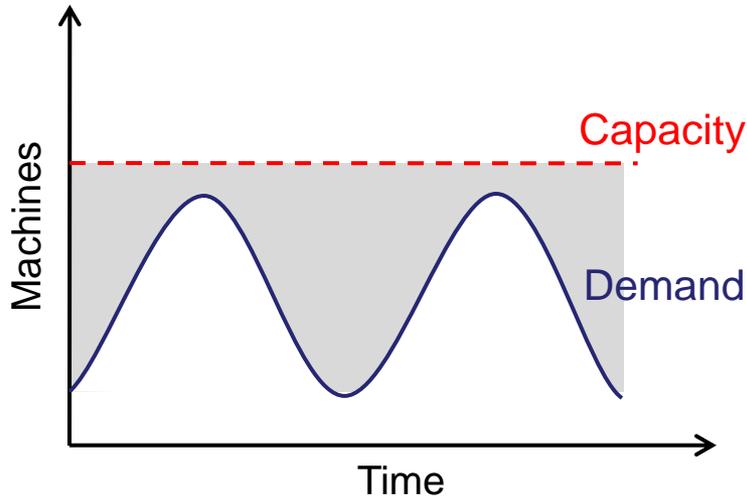


The Million Server Datacenter

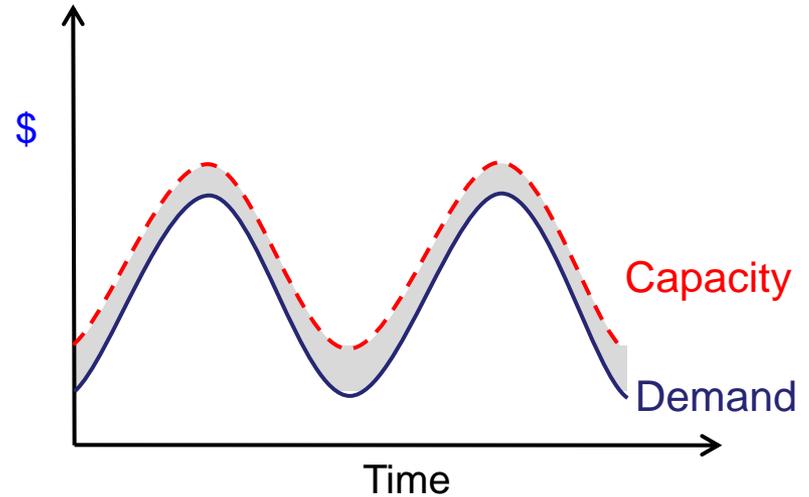
- 24000 sq. m housing 400 containers
 - Each container contains 2500 servers
 - Integrated computing, networking, power, cooling systems
- 300 MW supplied from two power substations situated on opposite sides of the datacenter
- Dual water-based cooling systems circulate cold water to containers, eliminating need for air conditioned rooms₁₀

Cloud Economics 101

- Cloud Computing **User**: Static provisioning for peak - wasteful, but necessary for SLA



“Statically provisioned” data center

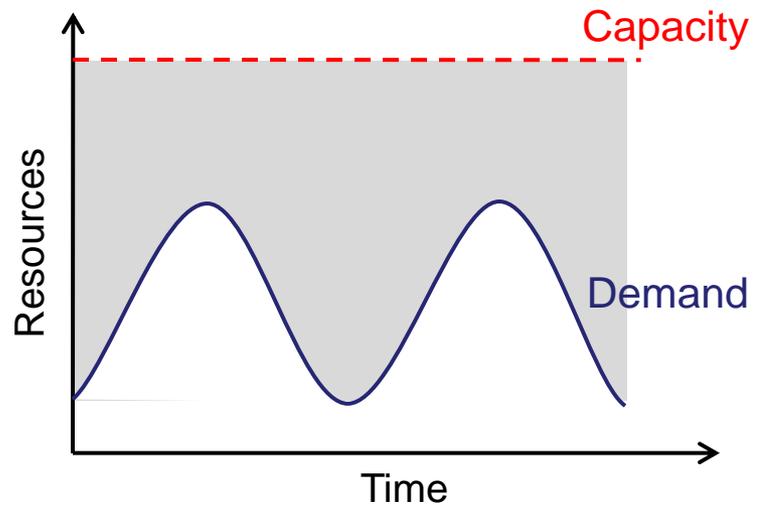


“Virtual” data center in the cloud

 Unused resources

Risk of Under Utilization

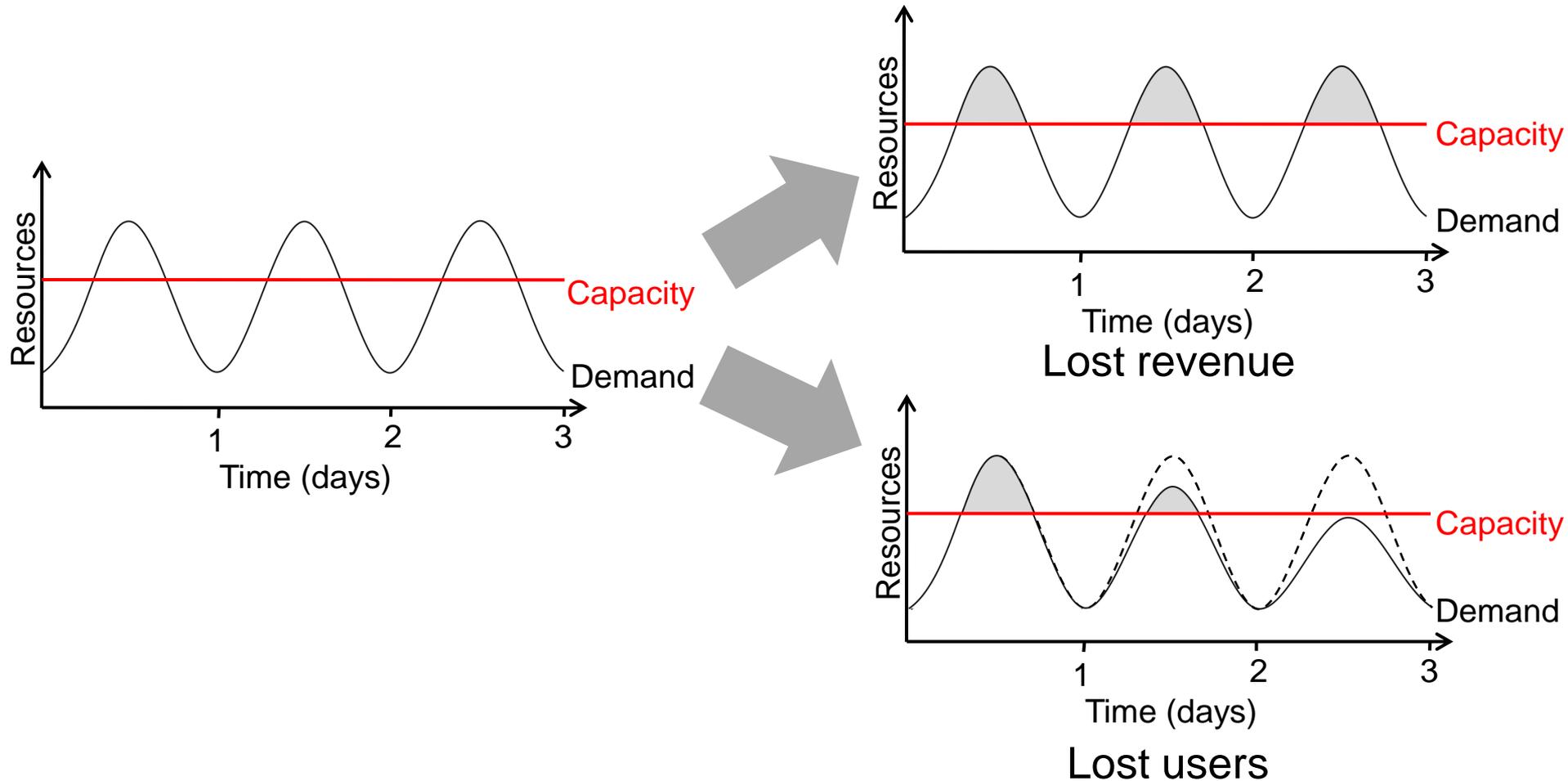
- Underutilization results if “peak” predictions are too optimistic



 Unused resources

Static data center

Risks of Under Provisioning





New Scenarios Enabled by “Risk Transfer” to Cloud

- Not (just) Capital Expense vs. Operation Expense!
- “Cost associativity”: 1,000 CPUs for 1 hour same price as 1 CPUs for 1,000 hours (@\$0.08/hour)
 - RAD Lab graduate students demonstrate improved Hadoop (batch job) scheduler—on 1,000 servers
- *Major enabler* for SaaS startups
 - *Animoto* traffic doubled every 12 hours for 3 days when released as Facebook plug-in
 - Scaled from 50 to >3500 servers
 - ***...then scaled back down***
- Gets IT gatekeepers out of the way
 - not unlike the PC revolution

Hybrid / Surge Computing

- Keep a local “private cloud” running same protocols as public cloud
- When need more, “surge” onto public cloud, and scale back when need fulfilled
- Saves capital expenditures by not buying and deploying power distribution, cooling, machines that are mostly idle



What Scientists Don't Get about Cloud Computing

- Economic Analysis: Cost to buy a cluster assuming run 24x7 for 3 years vs. cost of same number of hours on Cloud Computing
- Ignores:
 - Cost of science grad student as sys. admin. (mistakes, negative impact on career, ...)
 - Cost (to campus) of space, power, cooling
 - Opportunity cost of waiting when in race to be first to publish results: 20 local servers for a year vs. 1000 cloud servers for a week

- Cloud Computing saves Energy?
- Don't buy machines for local use that are often idle
- Better to ship bits as photons over fiber vs. ship electrons over transmission lines to convert via local power supplies to spin disks and power processors and memories
 - Clouds use nearby (hydroelectric) power
 - Leverage economies of scale of cooling, power distribution

- Techniques developed to stop using idle servers to save money in Cloud Computing can also be used to save power
 - Up to Cloud Computing Provider to decide what to do with idle resources
- New Requirement: Scale DOWN and up
 - Who decides when to scale down in a datacenter?
 - How can Datacenter storage systems improve energy?

- “Top 10” Challenges to adoption, growth, & business/policy models for Cloud Computing
- Both technical and nontechnical
- Most translate to 1 or more *opportunities*
- Complete list in paper
- Paper also provides worked examples to quantify tradeoffs (“Should I move my service to the cloud?”)

Growth Challenges

| Challenge | Opportunity |
|---|--|
| Programming for large distributed systems | SEJITS – See Armando Fox talk at 1:30 in Room 1927 |
| Scalable structured storage | Major research opportunity |
| Scaling quickly | Invent Auto-Scaler that relies on ML; Snapshots |
| Performance unpredictability | Improved VM support, flash memory, scheduling VMs |
| Data transfer bottlenecks | FedEx-ing disks, Data Backup/Archival |

Adoption Challenges

| Challenge | Opportunity |
|--|---|
| Availability / business continuity | Multiple providers & Multiple Data Centers |
| Data lock-in | Standardization |
| Data Confidentiality and Auditability | Encryption, VLANs, Firewalls; Geographical Data Storage |



Policy and Business Challenges

| Challenge | Opportunity |
|-------------------------|---|
| Reputation Fate Sharing | Offer reputation-guarding services like those for email |
| Software Licensing | Pay-as-you-go licenses; Bulk licenses |

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Software Education in 2010 (or: the case for teaching SaaS)

- Traditional “depth first” CS curricula vs. Web 2.0 breadth
 - Databases, Networks, OS, SW Eng/Languages, Security, ...
 - Students want to write Web apps, learn bad practices by osmosis
 - Medium of instruction for SW Eng. courses not tracking languages/tools/techniques actually in use
- New: languages & tools are actually good now
 - Ruby, Python, etc. are *tasteful* and allow reinforcing *important CS concepts* (higher-order programming, closures, etc.)
 - tools/frameworks enable *orders of magnitude* higher productivity than 1 generation ago, including for **testing**
- Great fit for undergrad education
 - Apps can be developed & deployed on semester timescale
 - Relatively rapid gratification => projects outlive the course
 - Valuable skills: most industry SW moving to SaaS



Comparison to other SW Eng./programming courses

- Open-ended project
 - vs. “fill in blanks” programming
- Focus on SaaS
 - vs. Android, Java desktop apps, etc.
- Focus on RoR as high-level framework
- Projects expected to *work*
 - vs. working pieces but no artifact
 - most projects actually do work, some continue life outside class
- Focus on how “big ideas” in languages/programming enable high productivity



Web 2.0 SaaS as Course Driver

- Majority of students: ability to design own app was key to appeal of the course
 - design things they or their peers would use
- High productivity frameworks => projects *work*
 - actual gratification from using CS skills, vs. getting N complex pieces of Java code to work but not integrate
- Fast-paced semester is good fit for agile iteration-based design
- Tools used are same as in industry



Cloud Computing as a Supporting Technology

- Elasticity is great for courses!
 - Watch a database fall over: ~200 servers needed
 - Lab deadlines, final project demos don't collide
 - Donation from AWS; even more cost effective
- VM image simplifies courseware distribution
 - Prepare image ahead of time
 - Students can be *root* if need to install weird SW, libs...
- Students get better hardware
 - cloud provider updates HW more frequently
 - cost associativity
- VM images compatible with Eucalyptus—
enables hybrid cloud computing

Moving to cloud computing

| What | Before | After |
|---------------------------|---|------------------------------|
| Compute servers | 4 nodes of R cluster | EC2 |
| Storage | local Thumper | S3, EBS |
| Authentication | login per student, MySQL username/tables per student, ssh key for SVN per student | EC2 keypair + Google account |
| Database | Berkeley ITS shared MySQL | MySQL on EC2 |
| Version control | local SVN repository | Google Code SVN |
| Horizontal scaling | ??? | EC2 + haproxy/nginx |
| Software stack management | burden Jon Kuroda | create AMI |



SaaS Course Success Stories

PEOPLE DEBATE

Main Page Create Account Create Debate FAQ Login

Welcome to PeopleDebate – A new debate forum which empowers users to voice their opinions, to establish credibility, and to highlight the most important ideas by using the up and down arrows.

PeopleDebate 2008 Presidential Election Debate Results
John McCain is currently winning the debate with **54%** of the vote!
 Support your candidate - [Click here register your vote!](#)
 Then voice your opinions in our [John McCain versus Barack Obama debate!](#)

Select an option, join a debate below, or [click here](#) for more election resources.

Obama vs. McCain Create Debate Hall of Fame Read FAQ Contact Us

Recently Active Debates Most Visited

Some Recent Posts

Who should be president - John McCain or Barack Obama?
 Answer: **McCain 54%** Visits: 1561 Posts: 112

Should your taxes go to bail out the millionaire or billionaire, that got their selfish selves in this big mess?
 Answer: **No 100%** Visits: 5 Posts: 1

Does Barack Obama have enough experience?
 Answer: **Yes 53%** Visits: 2539 Posts: 112

Why do democrats and republicans always have to bash each other? Should they have at least one debate about what needs to be done for America, and how or what they intend to do?
 Answer: **Yes 100%** Visits: 13 Posts: 1

Question: Should your taxes go to bail out the millionaire or billionaire, that got their selfish selves in this big mess?
 Argument for "No" By sam_dunit on 9/30/2008

No! you worked hard to earn enough, so the U.S. revenue people could "take" a large enough part of your check already. We are required to send them tax money. But we shouldn't have to bail out the big loan companies and big careless bankers or any other big business of any kind!!

Question: Why do democrats and republicans always have to bash each other? Should they have at least one debate about what needs to be done for America, and how or what they intend to do?
 Argument for "Yes" By sam_dunit on 9/29/2008

I think we have enough bashing, its time to get on with what is going to be done

FOUNDIT LOST AND FOUND 2.0™

HOME LOST ITEMS FOUND ITEMS MY ITEMS MY NOTIFIER

sign up now
 find your items
 find the owner

find your items and protect your items

Cooperate with Berkeley Police and Lost and Found department! Protect your item before it gets lost! Find your item back if it's lost!

User Information

You haven't logged in. Please login or sign up below

Email:

Password:

Remember me

[Sign up](#) | [Activate Account](#) | [Forgot my password](#)

Lost and Found News

Notifier is working now.

Notifier is working now. If any newly posted found items' title matches notifiers' keywords, an email will be sent to user's email.

Posted at: Thu Jun 19 07:22:03 -0700 2008 by Chaohao Wang

Image upload

Users can upload up to 4 pictures for each of their lost items after posting items.

CommuterPool

Welcome to **CommuterPool**, a website designed to help you reduce commute pollution and save money too. If you own a car, you can easily find passengers to share the expenses or if you are looking for a ride, chances are somebody share your same route.

How does it work?

- Create an account by clicking "Register"
- Enter your starting point and destination
- Browse among user that shares the same route
- Choose your ride!



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Hesperian Celebrates Clinton Global Initiative Commitment and \$2.7 Million Grant from the Bill and Melinda Gates Foundation

President Bill Clinton recently highlighted Hesperian's Commitment to empower communities in confronting the death and disease that a lack of safe drinking water and sanitation cause at the Clinton Global Initiative gathering in New York. Hesperian is also delighted to announce that it is the recipient of a \$2.7 million grant from the Bill and Melinda Gates Foundation to update and expand one of our most important titles, Where There Is No Doctor. [More...](#)

Hesperian announces our New Spanish-language Web Site:
<http://espanol.hesperian.org/>

Now available: *Ayudar a los niños sordos*, the Spanish translation of Helping Children Who Are Deaf.

And coming soon: *Un manual de salud para mujeres con discapacidad*. Visit [Books in Progress](#) to learn more.

Buy Books

ESPAÑOL

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DONATE NOW!

free downloads
 click here

30
 W 30 DAY

Read our Weblog
 Hesperian recently implemented



Success stories, cont.

- Fall 2009 project: matching undergrads to research opportunities
- Fall 2009 project: Web 2.0 AJAXy course scheduler with links to professor reviews
- Spring 2010 projects: apps to stress RAD Lab infrastructure
 - gRADit: vocabulary review as a game
 - RADish: comment filtering taken to a whole new level



SaaS Student Feedback

- Comment from alum who took traditional Software Engineering Course (in Java) :
“SaaS Project would have taken more than 2x the time in Java”
- Comment from instructor of traditional SWE course: “most projects didn’t really work at the end”
- **Hard to be as productive at lower level of abstraction than Ruby on Rails**



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| Database | Berkeley ITS shared MySQL | MySQL on EC2 |
| Version control | local SVN repository | Google Code SVN |
| Horizontal scaling | No (Can't afford it) | EC2 + haproxy/nginx |
| Software stack management | burden local systems administrator | create AMI |



SaaS Changes Demands on Instructional Computing?

- Runs on your laptop or class account
 - Good enough for course project
 - Project scrapped when course ends
 - Intra-class teams
 - Courseware: tarball or custom installs
 - Code never leaves UCB
-
- Per-student/per-course account
- Runs in cloud, remote management
 - Your friends can use it => *ilities matter
 - Gain customers => app outlives course
 - Teams cross class & UCB boundaries
 - Courseware: VM image
 - Code released open source, résumé builder
-
- General, collaboration-enabling tools & facilities

Summary: Education

- Web 2.0 SaaS is a great motivator for teaching software skills
 - students get to build artifacts they themselves use
 - some projects continue after course is over
 - opportunity to (re-)introduce “big ideas” in software development/architecture
- Cloud computing is great fit for CS courses
 - elasticity around project deadlines
 - easier administration of courseware
 - students can take work product with them after course (e.g. use of Eucalyptus in RAD Lab)

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RAD Lab 5-year Mission

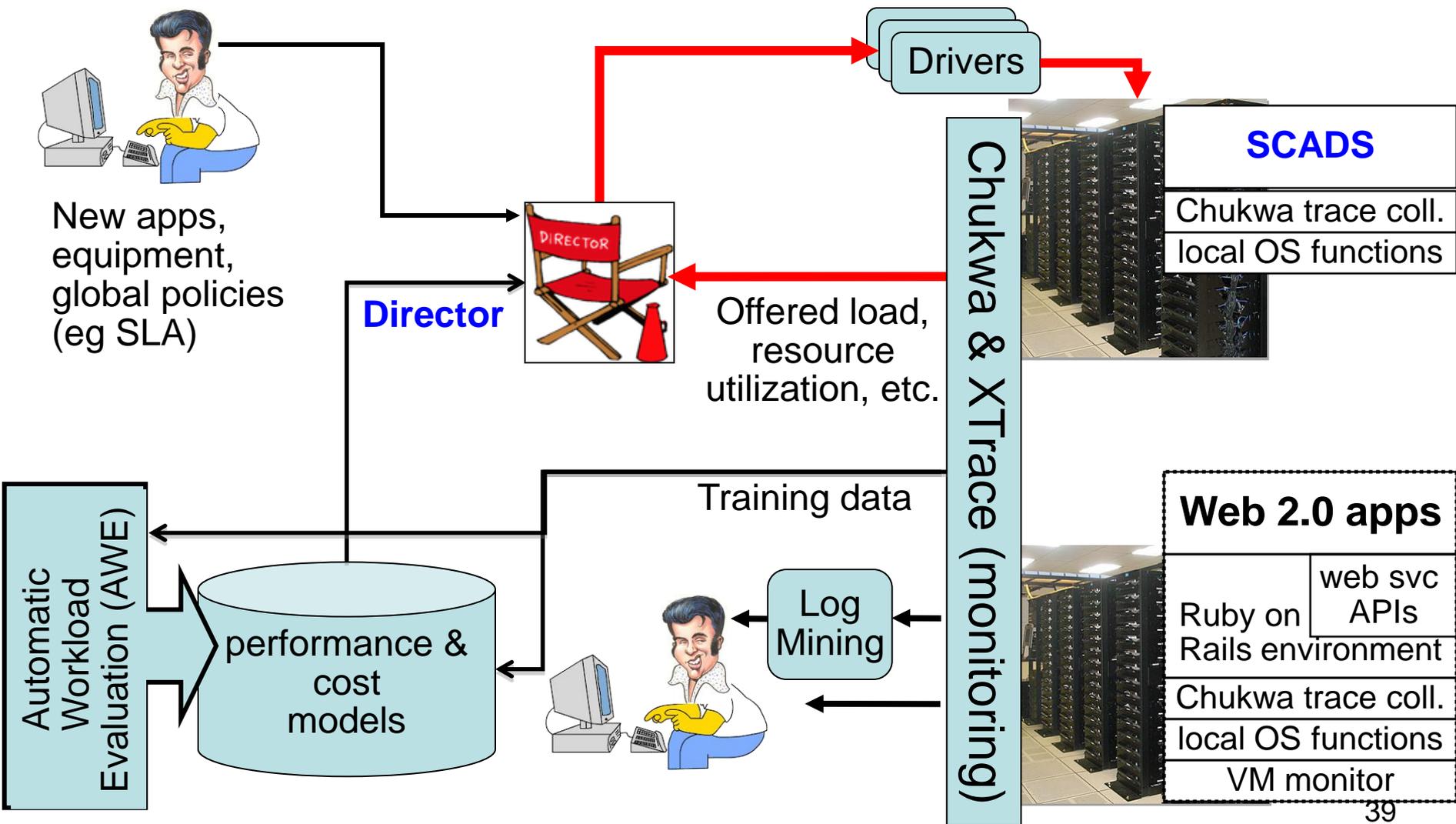
Enable 1 person to develop, deploy, operate next-generation Internet application

- Key enabling technology: Statistical machine learning
 - debugging, power management, performance prediction, ...
- Highly interdisciplinary faculty & students
 - PI's: Fox/Katz/Patterson (systems/networks), Jordan (machine learning), Stoica (networks & P2P), Joseph (systems/security), Franklin (databases)
 - 2 postdocs, ~30 PhD students, ~10 undergrads

The Google logo, consisting of the word "Google" in its characteristic multi-colored font.The Microsoft logo, featuring the word "Microsoft" in a bold, black, sans-serif font.The Sun logo, which includes a blue square icon with white geometric patterns and the word "Sun" in a blue, serif font.The Amazon Web Services logo, featuring the word "amazon" in a lowercase, sans-serif font with a yellow smile arrow above it, and "web services" in a smaller font below.The Cisco logo, consisting of a stylized bridge icon above the word "CISCO" in a bold, red, sans-serif font.The Cloudera logo, featuring the word "cloudera" in a lowercase, blue, sans-serif font.The eBay logo, consisting of the word "eBay" in a stylized, multi-colored font.The Facebook logo, featuring the word "facebook" in a white, lowercase, sans-serif font inside a dark blue rectangular box.The Fujitsu logo, consisting of a stylized infinity symbol above the word "FUJITSU" in a red, sans-serif font.The HP logo, featuring the letters "hp" in a white, lowercase, sans-serif font inside a blue circle, with the word "invent" in a smaller font below.The Intel logo, consisting of the word "intel" in a lowercase, blue, sans-serif font inside a blue circle.The NetApp logo, featuring a blue square icon with a white stylized "N" above the word "NetApp" in a blue, sans-serif font.The SAP logo, consisting of the word "SAP" in a bold, blue, sans-serif font.The VMware logo, featuring the word "vmware" in a lowercase, blue, sans-serif font.The Yahoo! Research logo, consisting of the word "YAHOO!" in a purple, sans-serif font with an exclamation point, and the word "RESEARCH" in a smaller font below.

- **Recurring theme:** cutting-edge Statistical Machine Learning (SML) works where simpler methods have failed
 - Predict performance of complex software system when demand is scaled up
 - Automatically add/drop servers to fit demand, without violating Service Level Objective (SLO)
 - Distill millions of lines of log messages into an operator-friendly “decision tree” that pinpoints “unusual” incidents/conditions

RAD Lab Prototype: System Architecture



Console logs are not operator friendly

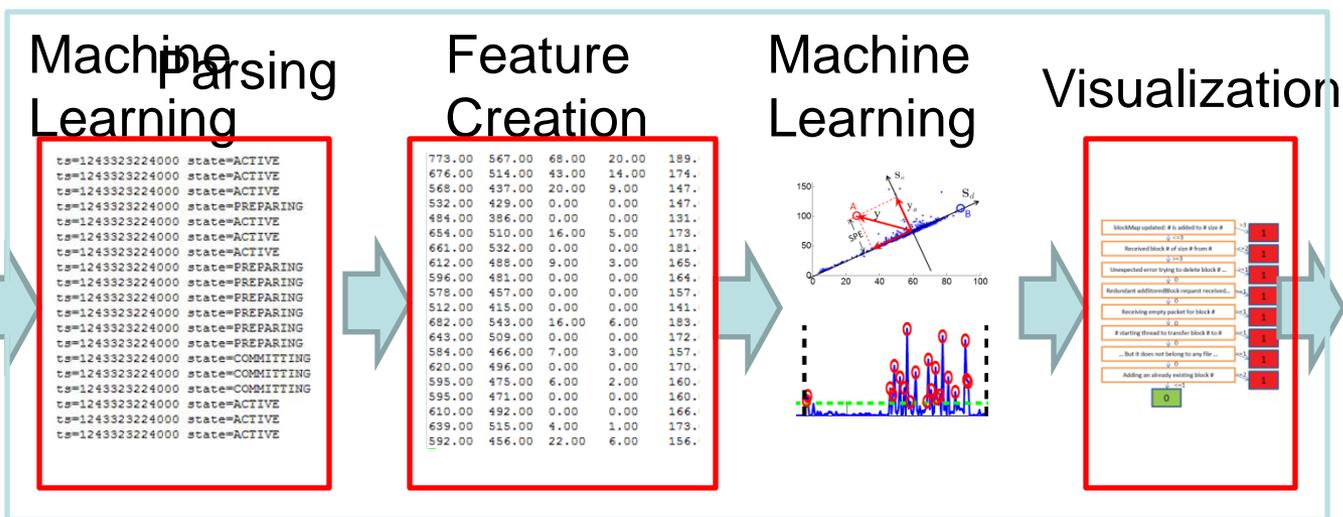
Console Logs

Operators



- Problem – Don't know what to look for!
 - Console logs are intended for a single developer
 - Assumption: log writer == log reader
 - Today many developers => massive textual logs
- Our goal - Discover the most interesting log messages without any prior input

Console logs are hard for machines too



- Problem

- Highly unstructured, looks like free text
- Not able to capture detailed program state with texts
- Hard for operators to understand detection results

- Our contribution

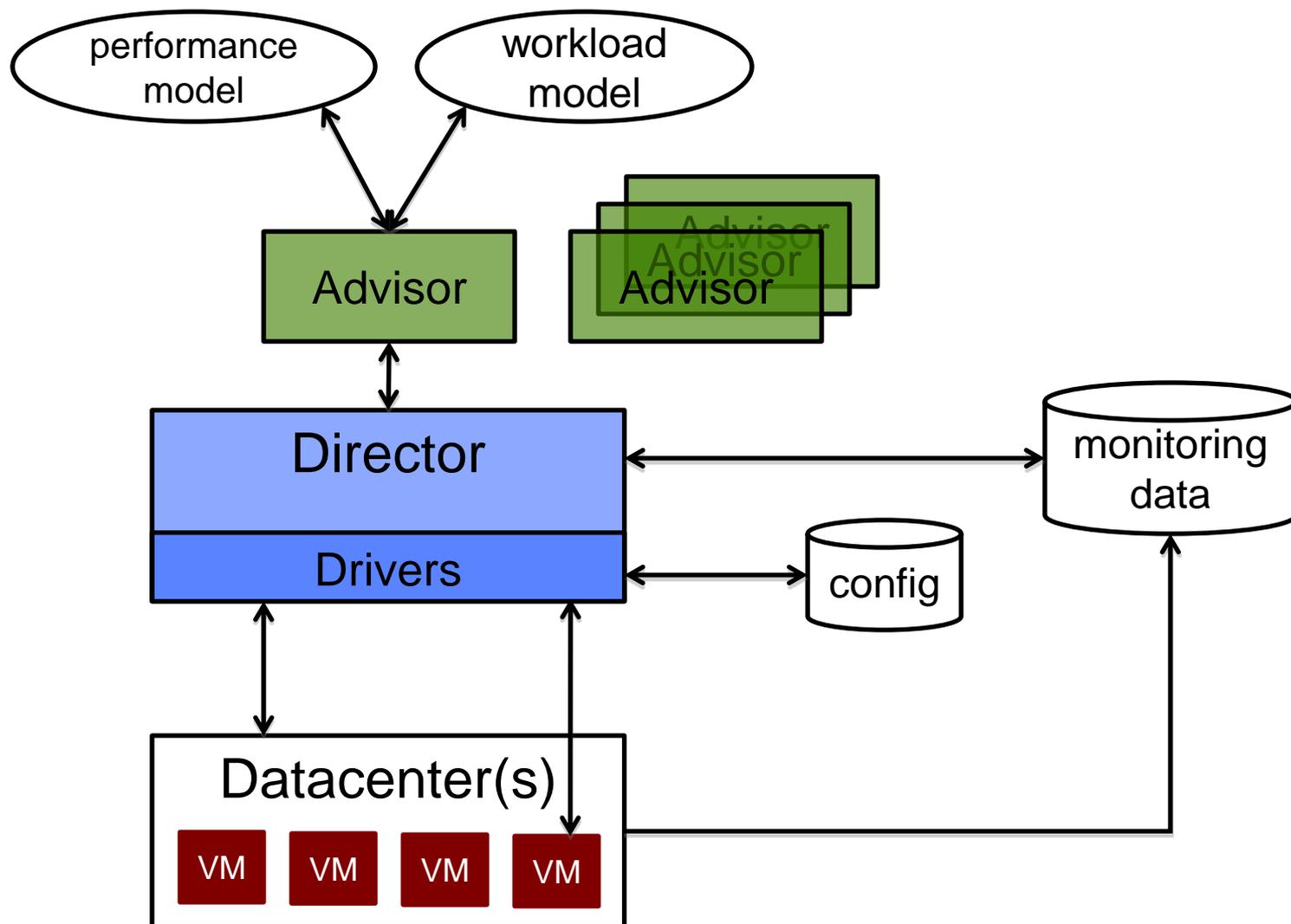
- A general framework for processing console logs
- Efficient parsing and features
- 24M lines of log to 1 page picture of anomalies



Automatic Management of a Datacenter

- As datacenters grow, need to automatically manage the applications and resources
 - examples:
 - deploy applications
 - change configuration, add/remove virtual machines
 - recover from failures
- Director:
 - mechanism for executing datacenter actions
- Advisors:
 - intelligence behind datacenter management

Director Framework



- Director
 - issues low-level/physical actions to the DC/VMs
 - request a VM, start/stop a service
 - manage configuration of the datacenter
 - list of applications, VMs, ...
- Advisors
 - update performance, utilization metrics
 - use workload, performance models
 - issue logical actions to the Director
 - start an app, add 2 app servers

What About Storage?

- Easy to imagine how to scale up and scale down computation
- Database don't scale down, usually run into limits when scaling up
- What would it mean to have datacenter storage that could scale up and down as well so as to save money for storage in idle times?



SCADS: Scalable, Consistency-Adjustable Data Storage

- Goal: Provide web application developers with *scale independence* as site grows
 - No changes to application
 - Cost / User doesn't increase as users increase
 - Latency / Request doesn't increase as users↑
- Key Innovations
 - Performance safe query language (PIQL)
 - Declarative performance/consistency tradeoffs
 - Automatic scale up and down using machine learning (Director/Advisor)

Conclusion

- Cloud Computing will transform IT industry
 - Pay-as-you-go utility computing leveraging economies of scale of Cloud provider
 - Anyone can create/scale next eBay, Twitter...
- Transform academic research, education too
- Cloud Computing offers \$ for systems to scale down as well as up: save energy too
- RAD Lab addressing New Cloud Computing challenges: SEJITS, Director to manage datacenter using SML, Scalable DC Store



Backup Slides



UCB SaaS Courses

| | Lower div. | Upper div. | Grad. |
|--|------------|------------|-------|
| Understand Web 2.0 app structure | ✓ | | |
| Understand high-level abstraction toolkits like RoR | ✓ | ✓ | |
| How high-level abstractions implemented | | ✓ | ✓ |
| Scaling/operational challenges of SaaS | | ✓ | ✓ |
| Develop & deploy SaaS app | ✓ | ✓ | |
| Implement new abstractions, languages, or analysis techniques for SaaS | | | ✓ |

2020 IT Carbon Footprint

820m tons CO₂

2007 Worldwide IT carbon footprint:
2% = 830 m tons CO₂
Comparable to the global aviation industry

Expected to grow to 4% by 2020

IT footprints

Emissions by sub-sector, 2020

PCs, peripherals and printers
57%

Telecoms infrastructure and devices
25%

360m tons CO₂



Source: The Climate Group

Data centres 18%

260m tons CO₂

Total emissions: 1.43bn tonnes CO₂ equivalent