

# Internet-Scale Service Infrastructure Efficiency

## International Symposium on System Architecture

James Hamilton, 2009/6/23

VP & Distinguished Engineer, Amazon Web Services

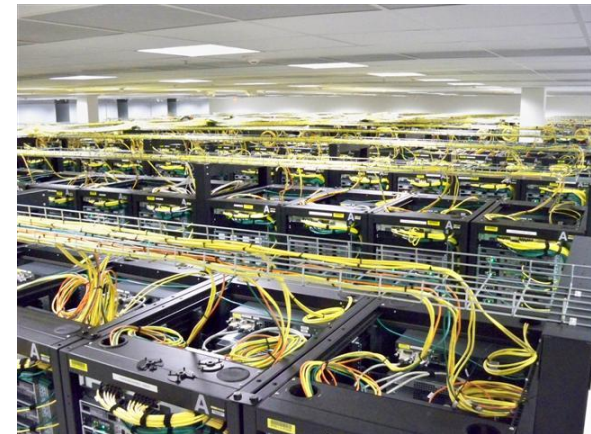
e: [James@amazon.com](mailto:James@amazon.com)

w: [mvdirona.com/jrh/work](http://mvdirona.com/jrh/work)

b: [perspectives.mvdirona.com](http://perspectives.mvdirona.com)

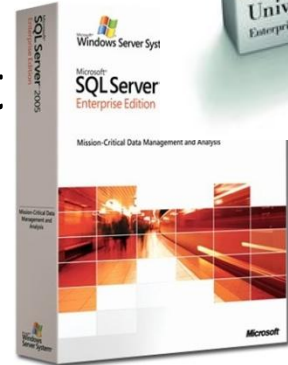
# Agenda

- High Scale Services
  - Infrastructure cost breakdown
  - Where does the power go?
- Power Distribution Efficiency
- Mechanical System Efficiency
- Server & Applications Efficiency
  - Hot I/O workloads & NAND flash
  - Resource consumption shaping
  - Work done per joule & per dollar



# Background & Biases

- 15 years in database engine development
  - Lead architect on IBM DB2
  - Architect on SQL Server
- Past 5 years in services
  - Led Exchange Hosted Services Team
  - Architect on the Windows Live Platform
  - Architect on Amazon Web Services
- Talk does not necessarily represent positions of current or past employers



Windows Live™



# Services Different from Enterprises

- **Enterprise Approach:**

- Largest cost is people -- scales roughly with servers (~100:1 common)
- Enterprise interests center around consolidation & utilization
  - Consolidate workload onto fewer, larger systems
  - Large SANs for storage & large routers for networking



- **Internet-Scale Services Approach:**

- Largest costs is server & storage H/W
  - Typically followed by cooling, power distribution, power
  - Networking varies from very low to dominant depending upon service
  - People costs under 10% & often under 5% (>1000+:1 server:admin)
- Services interests center around work-done-per-\$ (or joule)

- **Observations:**

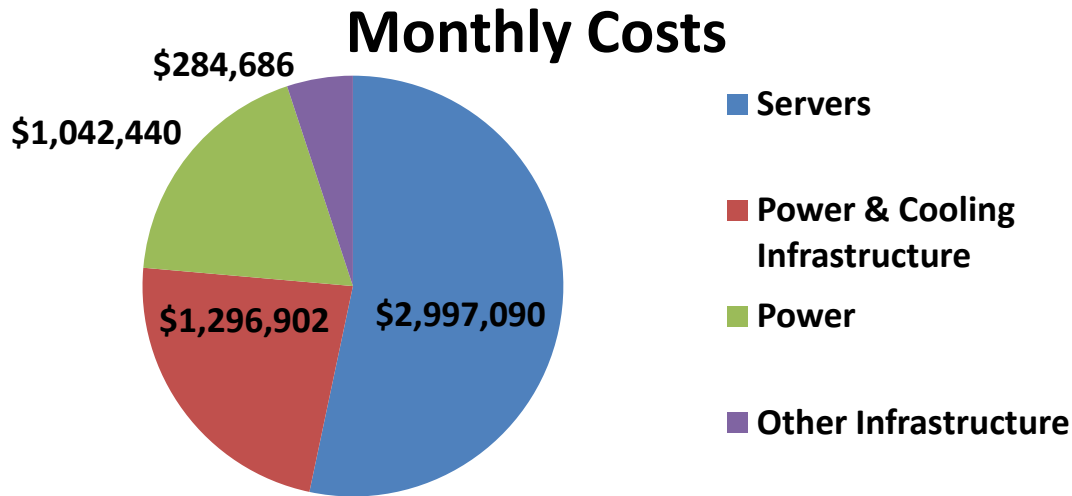
- People costs shift from top to nearly irrelevant.
- Expect high-scale service techniques to spread to enterprise
- Focus instead on work done/\$ & work done/joule



# Power & Related Costs Dominate

- **Assumptions:**

- Facility: ~\$200M for 15MW facility (15-year amort.)
- Servers: ~\$2k/each, roughly 50,000 (3-year amort.)
- Average server power draw at 30% utilization: 80%
- Commercial Power: ~\$0.07/kWhr



3yr server & 15 yr infrastructure amortization



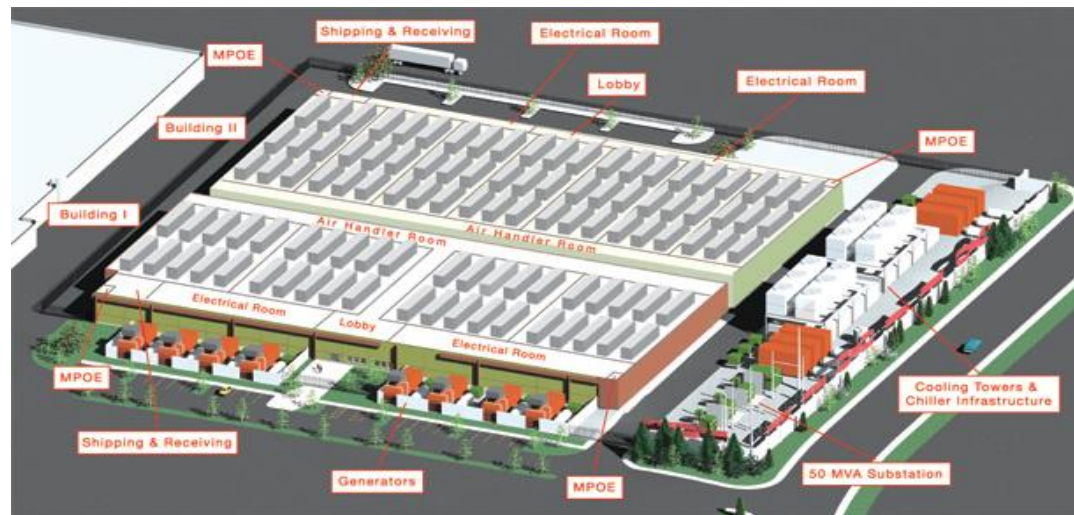
- **Observations:**

- \$2.3M/month from charges functionally related to power
- Power related costs trending flat or up while server costs trending down

Details at: <http://perspectives.mvdirona.com/2008/11/28/CostOfPowerInLargeScaleDataCenters.aspx>

# PUE & DCiE

- Measure of data center infrastructure efficiency
- Power Usage Effectiveness
  - $PUE = (\text{Total Facility Power}) / (\text{IT Equipment Power})$
- Data Center Infrastructure Efficiency
  - $DCiE = (\text{IT Equipment Power}) / (\text{Total Facility Power}) * 100\%$
- Help evangelize **tPUE** (power to server components)
  - <http://perspectives.mvdirona.com/2009/06/15/PUEAndTotalPowerUsageEfficiencyTPUE.aspx>



<http://www.thegreengrid.org/en/Global/Content/white-papers/The-Green-Grid-Data-Center-Power-Efficiency-Metrics-PUE-and-DCiE>

# Where Does the Power Go?

- **Assuming a pretty good data center with PUE ~1.7**
  - Each watt to server loses ~0.7W to power distribution losses & cooling
  - **IT load (servers):  $1/1.7 \Rightarrow 59\%$**
- **Power losses are easier to track than cooling:**
  - **Power transmission & switching losses: 8%**
    - Detailed power distribution losses on next slide
  - **Cooling losses remainder:  $100 - (59 + 8) \Rightarrow 33\%$**
- **Observations:**
  - **Server efficiency & utilization improvements highly leveraged**
  - **Cooling costs unreasonably high**



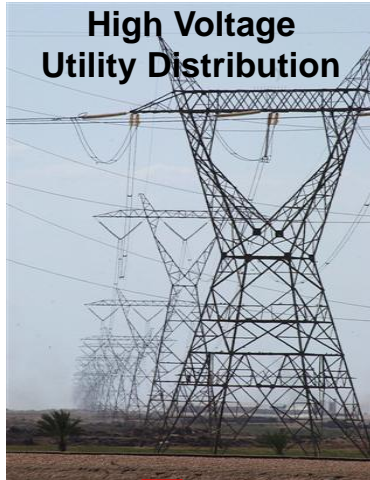
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# Power Distribution



**8% distribution loss**  
 $.997^3 \cdot .94 \cdot .99 = 92.2\%$

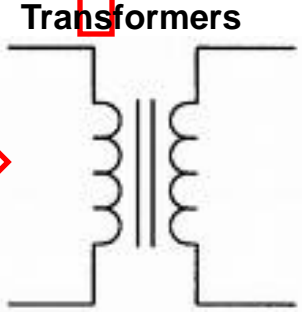
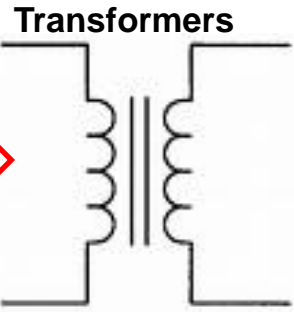
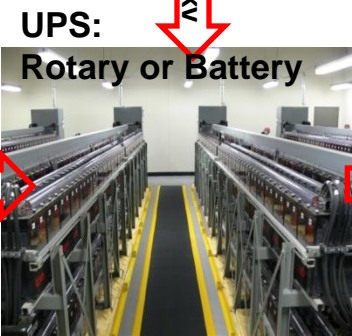


115kv

13.2kv

480V

~1% loss in switch gear & conductors



13.2kv

13.2kv

480V

0.3% loss  
99.7% efficient

6% loss  
94% efficient, ~97% available

0.3% loss  
99.7% efficient

0.3% loss  
99.7% efficient

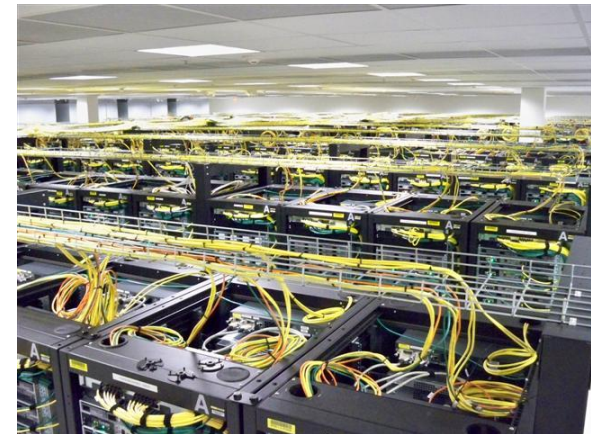
# Power Distribution Efficiency Summary

- Two additional conversions in server:
  1. Power Supply: often <80% at typical load
  2. On board step-down (VRM/VRD): <80% common
    - ~95% efficient both available & affordable
- Rules to minimize power distribution losses:
  1. Oversell power (more theoretic load that power)
  2. Avoid conversions (fewer transformer steps & efficient UPS)
  3. Increase efficiency of conversions
  4. High voltage as close to load as possible
  5. Size VRMs & VRDs to load & use efficient parts
  6. DC distribution potentially a small win (regulatory issues)



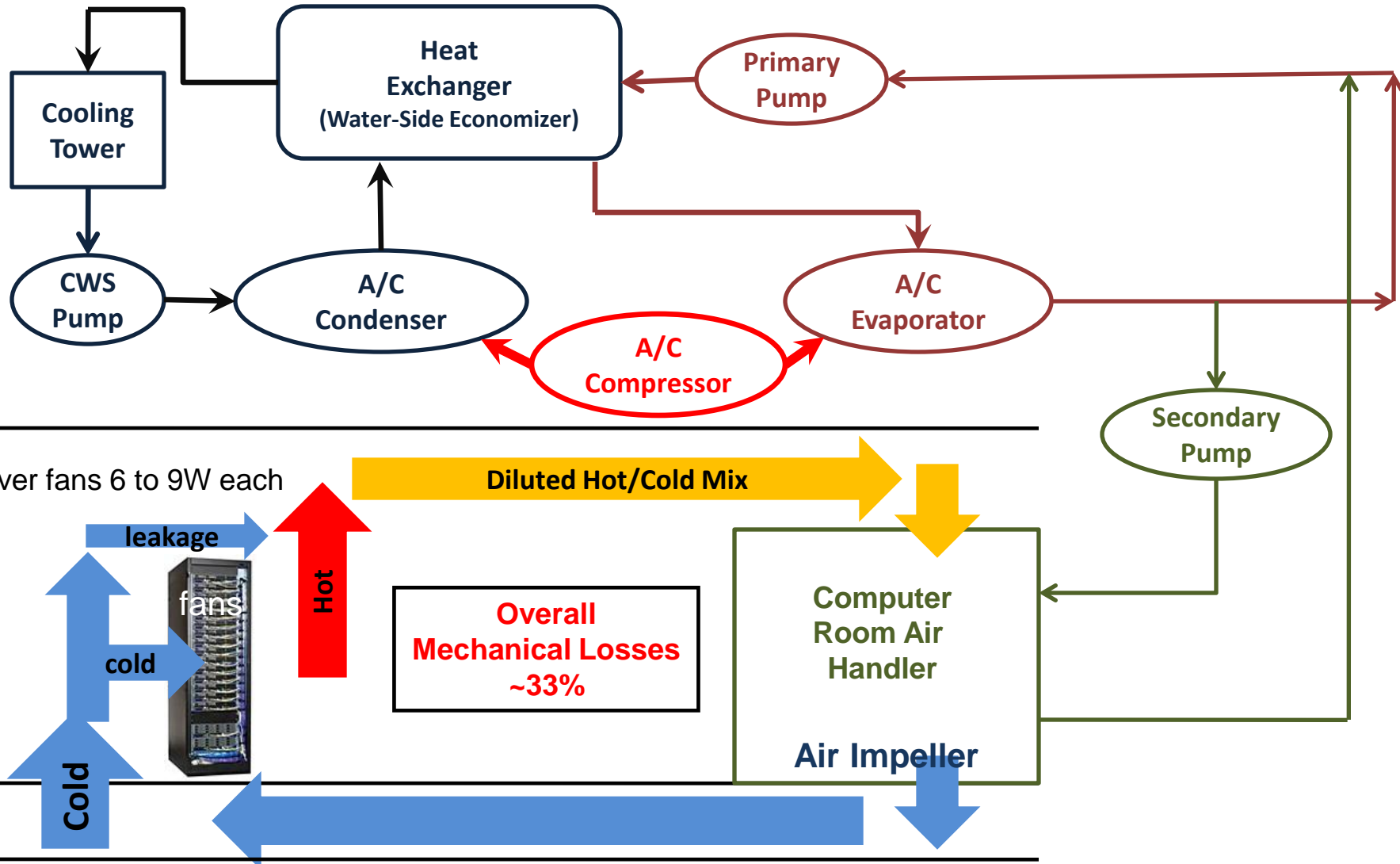
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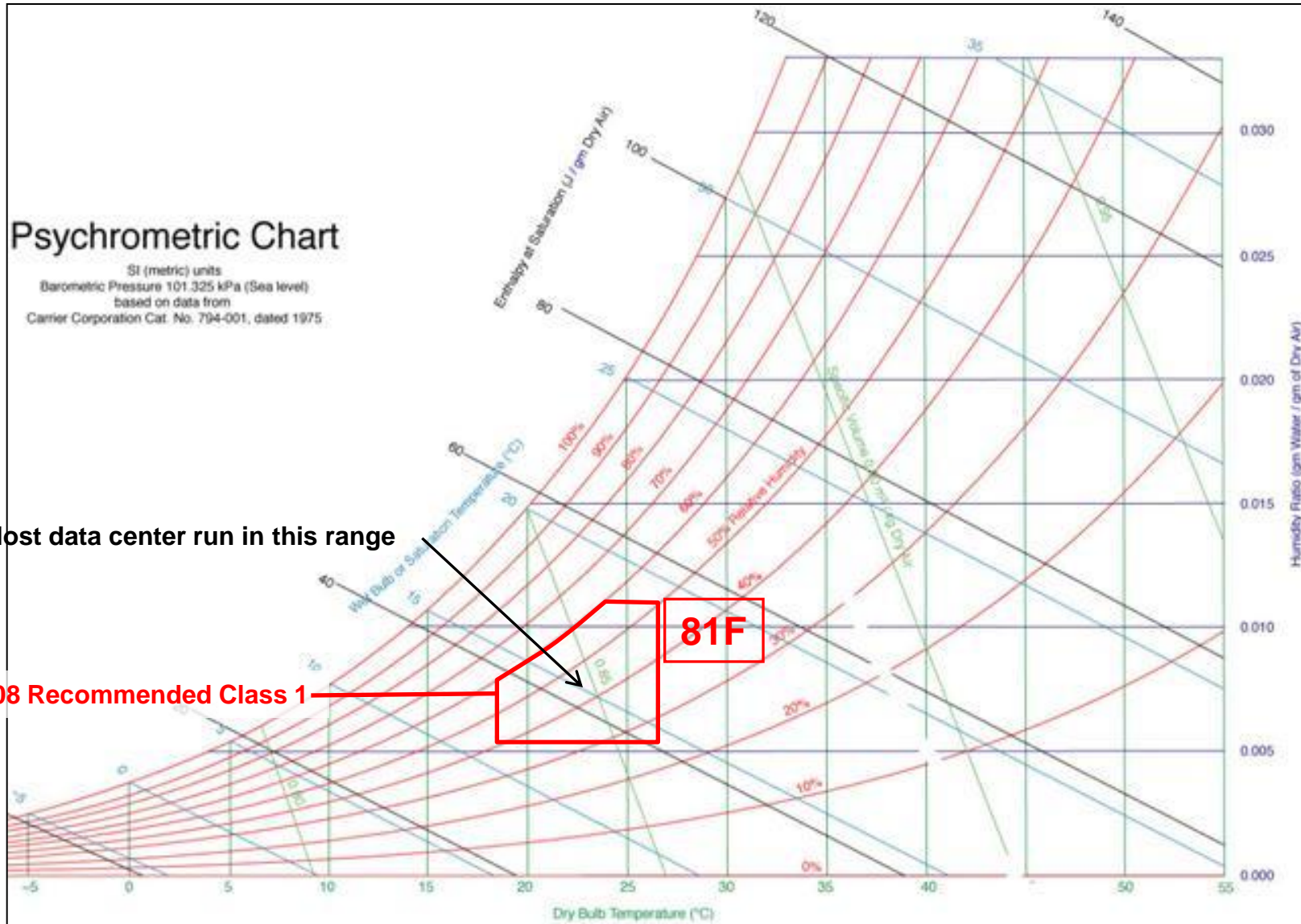


# Conventional Mechanical Design

Blow down & Evaporative Loss for  
15MW facility: ~360,000 gal/day



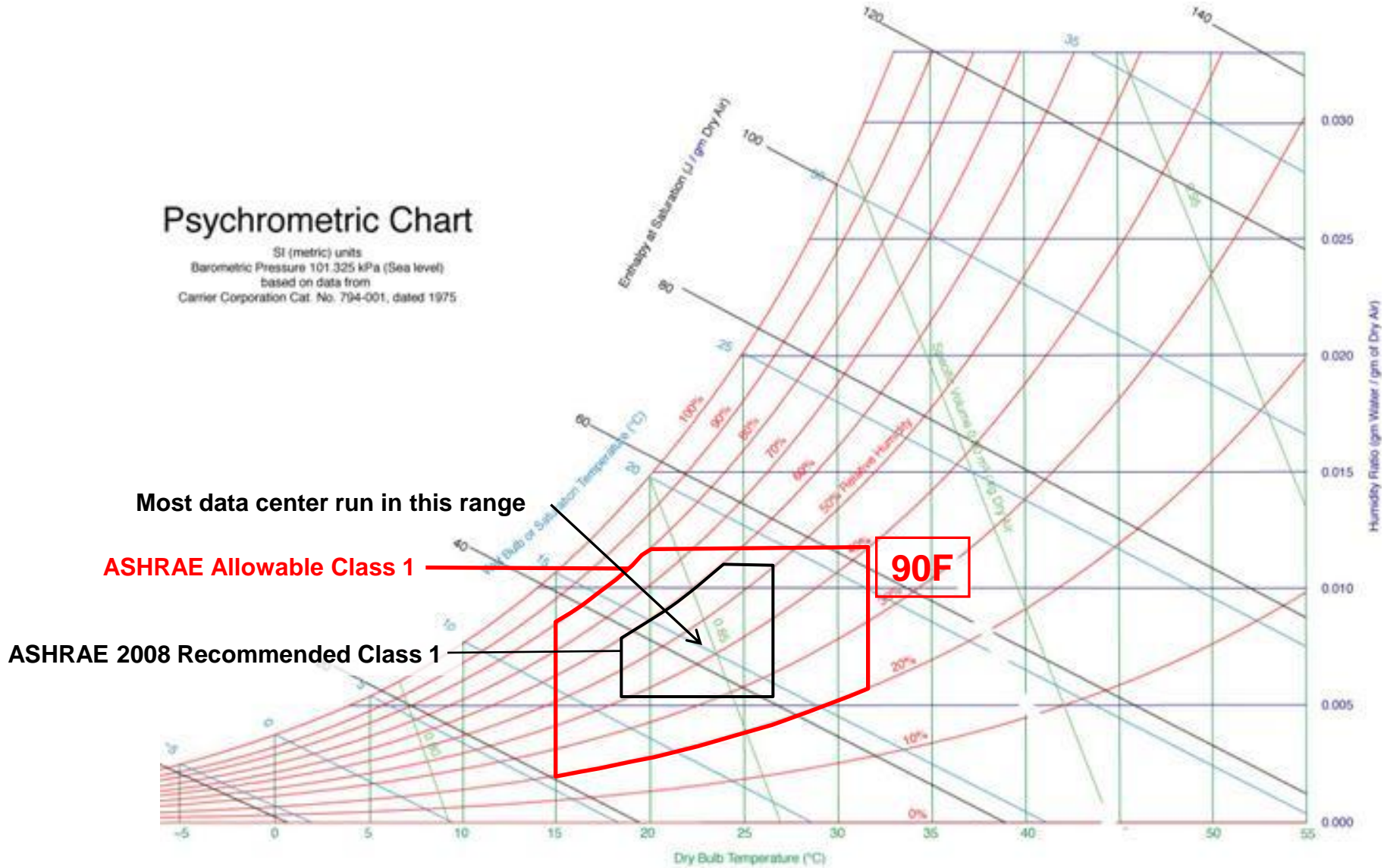
# ASHRAE 2008 Recommended



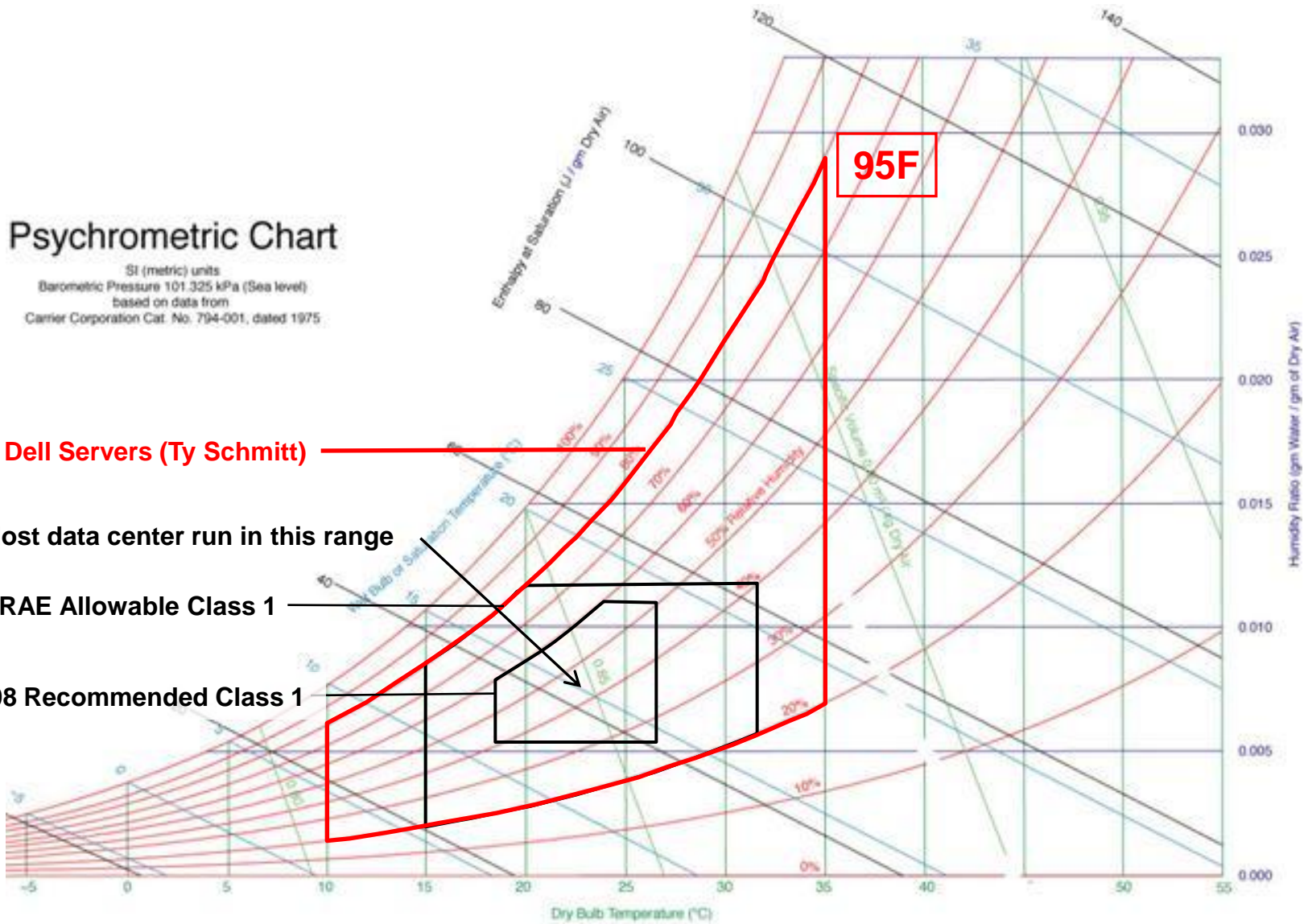
# ASHRAE Allowable

## Psychrometric Chart

SI (metric) units  
Barometric Pressure 101.325 kPa (Sea level)  
based on data from  
Carrier Corporation Cat. No. 794-001, dated 1975



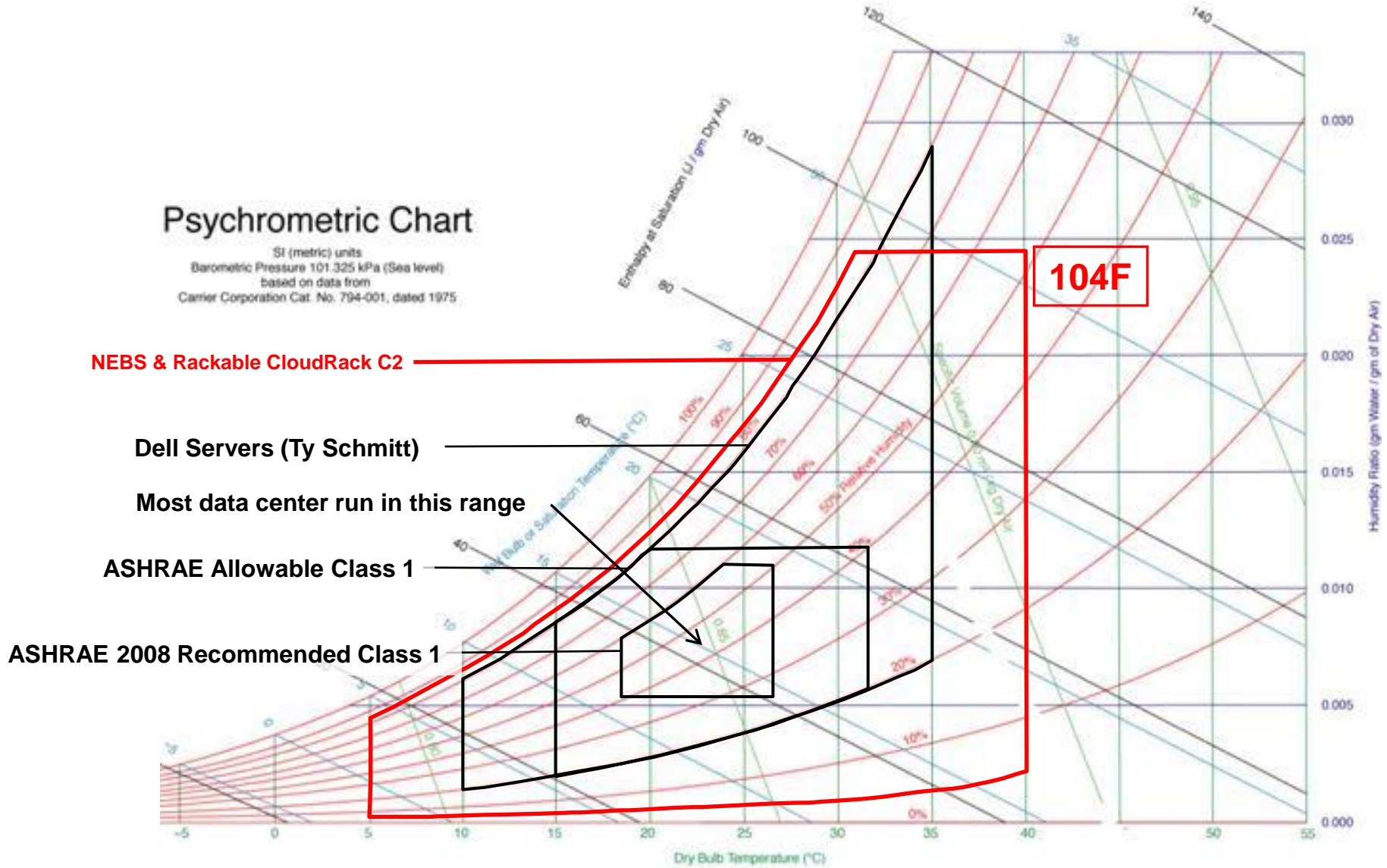
# Dell PowerEdge 2950 Warranty



# NEBS (Telco) & Rackable Systems

## Psychrometric Chart

SI (metric) units  
Barometric Pressure 101.325 kPa (Sea level)  
based on data from  
Carrier Corporation Cat. No. 794-001, dated 1975





# Air Cooling

- Allowable component temperatures higher than hottest place on earth
  - Al Aziziyah, Libya: 136F/58C (1922)
- It's only a mechanical engineering problem
  - More air & better mechanical designs
  - Tradeoff: power to move air vs cooling savings & semi-conductor leakage current
  - Partial recirculation when external air too cold
- Currently available equipment:
  - 40C: Rackable CloudRack C2
  - 35C: Dell Servers



Memory: 3W - 20W  
Temp Spec: 85C-105C



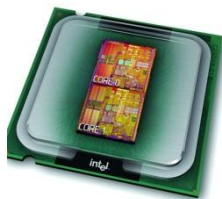
Hard Drives: 7W- 25W  
Temp Spec: 50C-60C



Rackable CloudRack C2  
Temp Spec: 40C



I/O: 5W - 25W  
Temp Spec: 50C-60C



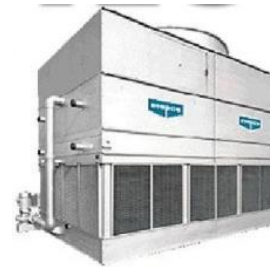
Processors/Chipset: 40W - 200W  
Temp Spec: 60C-70C



Thanks for data & discussions:  
Ty Schmitt, Dell Principle Thermal/Mechanical Arch.  
& Giovanni Coglitore, Rackable Systems CTO

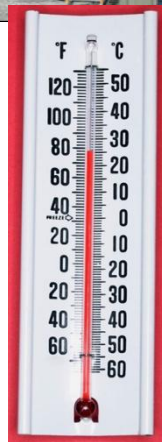
# Air-Side Economization & Evaporative Cooling

- Avoid direct expansion cooling entirely
- Ingredients for success:
  - Higher data center temperatures
  - Air side economization
  - Direct evaporative cooling
- Particulate concerns:
  - Usage of outside air during wildfires or datacenter generator operation
  - Solution: filtration & filter admin or heat wheel & related techniques
- Others: higher fan power consumption, more leakage current, higher failure rate



# Mechanical Efficiency Summary

- Mechanical System Optimizations:
  1. Tight airflow control, short paths & large impellers
  2. Raise data center temperatures
  3. Cooling towers rather than A/C
  4. Air side economization & evaporative cooling
    - outside air rather than A/C & towers

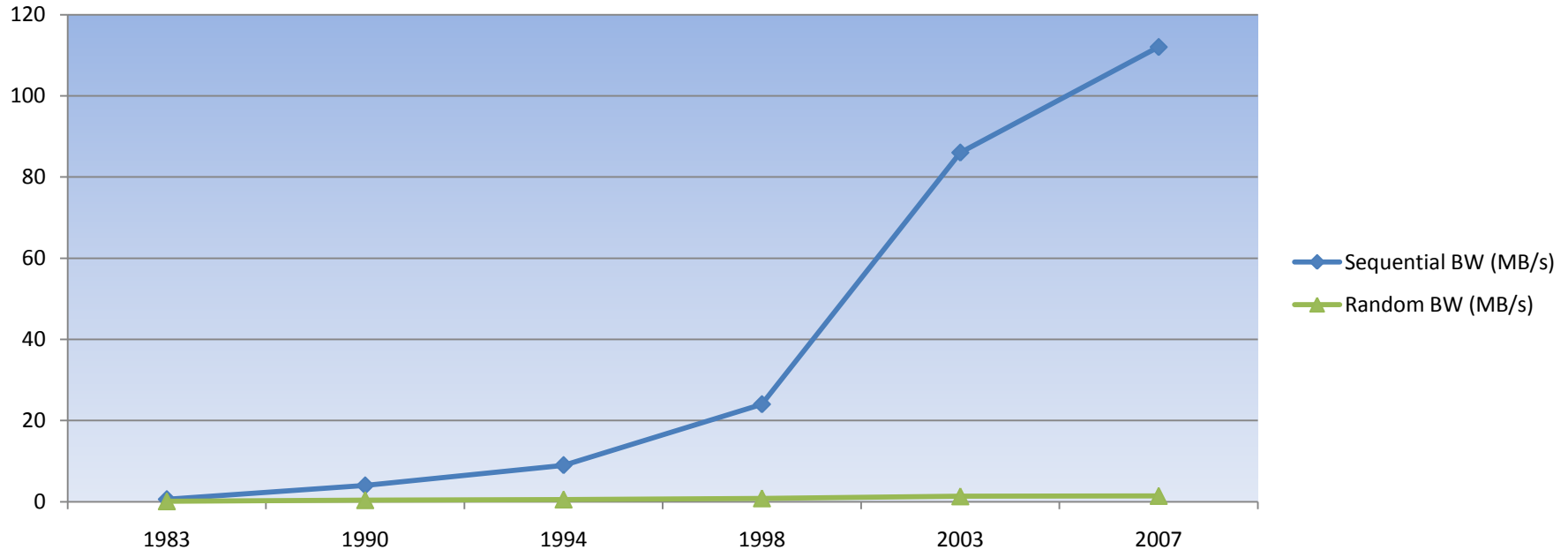


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# Disk Random BW vs Sequential BW



Source: Dave Patterson with James Hamilton updates

- Disk sequential BW lagging DRAM and CPU
- Disk random access BW growth ~10% of sequential
- **Conclusion:** Storage Chasm widening requiring larger memories & more disks

# Memory to Disk Chasm

- Disk I/O rates grow slowly while CPU data consumption grows near Moore pace
  - Random read 1TB disk: 15 to 150 days\*
- Sequentialize workloads
  - Essentially the storage version of cache conscious algorithms
    - e.g. map/reduce
  - Disks arrays can produce acceptable aggregate sequential bandwidth
- Redundant data: materialized views & indexes
  - Asynchronous maintenance
  - Delta or stacked indexes (from IR world)
- Distributed memory cache (remote memory “closer” than disk)
- I/O Cooling: Blend hot & cold data (using HDD)
- I/O concentration: partition hot & cold (SSD & HDD mix)



*\* Tape is Dead, Disk is Tape, Flash is Disk, Ram Locality is King (Jim Gray)*

# Case Study: TPC-C with SSD

<b>DELL</b>		<b>PowerEdge 2900 Server with Oracle Database 11g Standard Edition One</b>		TPC-C Rev 5.9 Original Report Date June 16, 2008	
Total System Cost		TPC-C Throughput		Price/Performance	
\$65,910		97,083 tpmC		\$.68 / tpmC	
Processors		Database Manager		OS	
1/4/4 Quad Core Intel® Xeon® 5440, 2x6MB Cache, 2.83GHZ 1333MHZ FSB		Oracle Database 11g Standard Edition One		Microsoft Windows Server 2003 Standard x64 Edition SP1	
Other Software		Number of Users		Availability Date	
Windows Server 2003 Standard Edition w/ COM+ Internet Information Server 6.0 Microsoft Visual C++		76,700		June 16, 2008	
76,700 Emulated Users Running on 1 PE1600 and 1 R605 RTE Machines Connected Through Cross-over cables		PowerEdge 2900 1/4/4 Quad Core Intel® Xeon® 5440, 2x6MB Cache, 2.83GHZ, 32GB 667MHz FB-D 3 Dell PERC6/E SAS RAID Controller, 1 Integrated PERC5i SAS RAID Controller, 8 73GB, 3GBPS, SAS, 3.5IN, 15K 2 On Board Broadcom ports		6 PowerVault MD1000 SAS Disk Pods 90 73GB 15K RPM SAS Disks	
1 PowerEdge SC1430 Client 2/4/4 Intel Xeon 2.0GHz w/ 2x4MB L2 4096 MB RAM 1 80GB SATA 7.2K Disk 1 Intel Pro 1000 Dual port NIC 2 onboard Broadcom ports					
System Component		Server		Each Client	
Processor/Core/Cache		1 1/4/4 Quad Core Intel® Xeon® 5440, 2x6MB Cache, 2.83GHZ, 1333		2 2/4/4 Intel® Xeon® w/ 2x4MB L2, 2.0 GHz	
Memory		32GB 667 FB-DIMM		4 GB	
Disk Controllers		3 Dell PERC6/E RAID 1 Integrated PERC5i RAID		1 Onboard SATA	
Disk Drives		38 73GB SAS 15K 60 36GB SAS 15K		1 80GB 7.2K SATA	
Total Storage		96 4011 GB SAS		1 80GB SATA	
Other		2 Broadcom Netxtreme II GigE ports 1 CD-ROM		2 Broadcom on-board ports 1 Dual port Intel Pro 1000 NIC 1 CD-ROM	

Slot	Controller	Disks	Capacity	Usage
0	Dell PERC5i	8x73GB, 15K, SAS RAID10	Disk 6 15GB 279.99GB 260GB	OS Logs
3	Dell PERC6/E	15x36GB, 15K, SAS RAID0 15x36GB, 15K, SAS RAID0	Disk 2 488.92GB Disk 3 488.92GB	DB data DB data
4	Dell PERC6/E	15x36GB, 15K, SAS RAID0 15x36GB, 15K, SAS RAID0	Disk 4 488.92GB Disk 5 488.92GB	DB data DB data
6	Dell PERC6/E	15x73GB, 15K, SAS RAID0 15x73GB, 15K, SAS RAID0	Disk 0 1016.23GB Disk 1 1016.23GB	DB data DB data

O/S & Log

Data

- 98 HDD total
  - 90 data disks (primarily random access)
  - 8 log & O/S disks (primarily sequential access)
- Compute HDD/SSD cross-over using fictitious SSD
  - 128GB SSD @ 7k IOPS
- 90 HDD to store 2,464GB (short stroked)
  - 106GB static & 2,357GB dynamic (60 day rule)
  - 90 disk HDD budget: \$26,910 (disks \$299 each)
  - **Requires 20 SSDs to support @ up to \$1,346 each**
- Static content only (drop 60 day rule)
  - Conservatively estimate 45k IOPS
    - Used 90 short stroked disks at 500 IOPS each
  - **Requires 7 SSDs at up to \$3,844 (easy)**
- **Very hot I/O workloads a win on SSD**

[http://www.tpc.org/results/FDR/TPCC/Dell\\_2900\\_061608\\_fdr.pdf](http://www.tpc.org/results/FDR/TPCC/Dell_2900_061608_fdr.pdf)

# Summary

- CPU optimizations are always welcome but the biggest design & optimization problems today are at the datacenter level
- In work at all levels, focus on:
  - Work done per dollar
  - Work done per joule
- Single dimensional performance measurements are not interesting at scale unless balanced against cost



# More Information



- **This Slide Deck:**
  - I will post these slides to <http://mvdirona.com/jrh/work> later this week
- **Power and Total Power Usage Effectiveness (tPUE)**
  - <http://perspectives.mvdirona.com/2009/06/15/PUEAndTotalPowerUsageEfficiencyTPUE.aspx>
- **Berkeley Above the Clouds**
  - <http://perspectives.mvdirona.com/2009/02/13/BerkeleyAboveTheClouds.aspx>
- **Degraded Operations Mode**
  - <http://perspectives.mvdirona.com/2008/08/31/DegradedOperationsMode.aspx>
- **Cost of Power**
  - <http://perspectives.mvdirona.com/2008/11/28/CostOfPowerInLargeScaleDataCenters.aspx>
  - <http://perspectives.mvdirona.com/2008/12/06/AnnualFullyBurdenedCostOfPower.aspx>
- **Power Optimization:**
  - [http://labs.google.com/papers/power\\_provisioning.pdf](http://labs.google.com/papers/power_provisioning.pdf)
- **Cooperative, Expendable, Microslice Servers**
  - <http://perspectives.mvdirona.com/2009/01/15/TheCaseForLowCostLowPowerServers.aspx>
- **Power Proportionality**
  - [http://www.barroso.org/publications/ieee\\_computer07.pdf](http://www.barroso.org/publications/ieee_computer07.pdf)
- **Resource Consumption Shaping:**
  - <http://perspectives.mvdirona.com/2008/12/17/ResourceConsumptionShaping.aspx>
- **Email**
  - [James@amazon.com](mailto:James@amazon.com)